

# Vivalon

## HEALTHY AGING CENTER CODE OF CONDUCT

This policy is intended to make visitors (members, volunteers, and guests) at the Vivalon's Healthy Aging Center and Jackson Café feel welcome and to provide reasonable rules of behavior for the benefit of all.

Vivalon's Healthy Aging Center and Jackson Café are friendly and inviting places for older adults to gather and participate in classes, activities and services.

Behavior which inhibits visitors from using and enjoying the Healthy Aging Center or Jackson Café is inappropriate and will not be tolerated.

All visitors to the Healthy Aging Center are invited to participate. Those unable to utilize the programs at Vivalon due to mental or physical capacity issues must be accompanied by caregivers or family members. Inappropriate behavior includes, but is not limited to, the following:

- **Using alcohol or drugs, or being publicly intoxicated**
- **Stealing, damaging, or defacing Vivalon property**
- **Shouting, loud or offensive language**
- **Creating a disruption**
- **Threatening or intimidating others through behavior or language**
- **Physically harming, or threatening physical harm, to self or others**
- **Sleeping onsite**

- **Failing to self-manage incontinence and/or hygiene issues**
- **Using the facilities for bathing**
- **Soliciting for personal or improper purpose**
- **Participating in a crime, misdemeanor or violation of the San Rafael Municipal Code**
- **Unauthorized or inappropriate use of Vivalon equipment, time, materials, or facilities**

- **Verbally or nonverbally disrespecting members, volunteers or staff including unwanted or inappropriate personal communications or attention**
- **Theft and deliberate or careless damage or destruction of any Vivalon property, or the property of any visitor, volunteer or employee**

